

File: 5330-20/SSCP

March 15, 2024

Dear Homeowner:

Re: Temporary Garbage Pickup Procedures during Sewer Forcemain Construction

We are writing to inform you about the temporary procedures for garbage, recycle and organics pickup during the construction of the sewer forcemain along your road beginning March 25 for approximately four weeks.

The Comox Valley Regional District (CVRD) and the Town of Comox are collaborating closely with the contractor to develop an effective waste management plan to ensure uninterrupted services for residents during the construction period. As part of these efforts, we kindly request your cooperation with the following procedures:

1. **Clear Labeling:** To facilitate smooth handling and return of bins, please ensure that all bins are clearly labeled with your home address. All bins have a space on the front for the address to be written in with permanent marker.
2. **Placement of Waste Bins:** During periods when roads are fully closed, residents are required to place their garbage bins along the curb by 7:00 am on scheduled pickup days. Note that this time is earlier than the usual curbside time of 8:00 am.
3. **Collection by Crews:** Contractor crews will retrieve the bins placed along the curb and bring them to a central location outside the road closure area for collection by the waste management trucks.
4. **Return of Bins:** Following collection, bins will be returned to their respective homes by the end of the day.

The contractor crews will only move bins that are clearly labelled with a home address. It is important to note that the contractor will not be held responsible for bins that are not returned or misplaced due to insufficient or non-existent labeling. Therefore, we urge you to label your bins clearly to avoid any inconvenience.

Should you have any questions or require further clarification regarding these procedures, please do not hesitate to contact the CVRD at 250-334-6000 or via email at communications@comoxvalleyrd.ca.

We appreciate your cooperation and understanding as we work to minimize disruptions and ensure efficient waste management during this construction period.

To learn more about the project and to subscribe to receive regular news updates and announcements, including construction schedules and its traffic impacts in your neighbourhood, please visit engagecomoxvalley.ca/conveyanceproject.

Sincerely,

Sewer Conveyance Project Team